

The Old Barn of Recoules – La Vieille Grange de Recoules

TERMS AND CONDITIONS

THESE TERMS AND CONDITIONS DO NOT EFFECT YOUR STATUTORY RIGHTS

RENTAL RATES: The owner sets the weekly rate for property. Due to external influences such as Government Tax and fluctuations in the international rate of exchange, the rates are liable to change without notice. All monetary transactions are subject to calculation in Pounds sterling or Euro. For the benefit of overseas visitors to our site, we have displayed a calculated rate in either United States Dollars or Pounds. This rate is a calculation only. The Euro rate is the contract rate. Once a booking is confirmed in writing by: [Le French Gite.co.uk](http://LeFrenchGite.co.uk), the rental rate is fixed and will not alter.

BOOKING DEPOSIT: All bookings are accepted on a "first come first served basis". A Booking deposit of 25% is required when booking our Gîtes. As soon as this deposit is received, your booking will be confirmed. This deposit is non-refundable. Bookings made within 6 weeks of departure require the full amount to be paid. Bookings made within 4 weeks of departure will require full payment to be made in cleared funds either by certified cheque or cash. Payments may be accepted by non-cleared funds, but will attract bank charges. Paypal payment is accepted to an additional fee of 4% (Paypal fees).

SECURITY DEPOSIT: A security deposit is held against the property booked and is paid directly when booking the Gîte. The amount will usually be €200 and €250 if you are taking your pet with you. This sum is fully refundable should the occupants not incur any costs arising from breakage loss or damage and any keys have been returned. The party leader agrees to accept full and personal liability for all loss or damage caused by any member of his or her party, during the occupation of the property and confirms that the full cost of repair or replacement will be met. Minor breakages such as crockery or glassware will inevitably occur at times. It is much cheaper to replace these items yourself rather than wait for them to be discovered by the housekeeper.

As soon as you arrive at your Gîte (vacation home), we advise that you have a look around the property and make a list of any damaged items of furniture or marks on walls and carpets. Once this list is completed, please telephone it through to the owner or the manager and record the time and date of your call. Please keep this list in the event of a dispute. Under usual circumstances, your security deposit will be refunded within 14 days of your return home. If you have not received anything from us within that time, please let us know and we will chase it up for you.

CANCELLATION: We hope it will not be necessary for you to cancel, but should you need to do so, it is important that we are notified immediately, in writing. Please ensure that your Travel Insurance Policy will cover you for any monies paid to us as refunds after final balance has been paid are strictly at the discretion of the property owner. The security deposit is not subject to cancellation charges and would be refunded in full. Failure of the Party Leader to make settlement on the due date may be deemed as voluntary cancellation, which may result in your holiday dates being assigned to an alternative party. [Le French Gite.co.uk](http://LeFrenchGite.co.uk) will make all necessary attempts to contact the Party Leader before such action is taken.

IF WE CANCEL: [Le French Gite.co.uk](http://LeFrenchGite.co.uk) reserves the right to cancel any booking where we believe that the information supplied to us concerning the identity of any or all persons listed on the booking form is incorrect or untrue.

ARRIVAL & DEPARTURE: Guests may normally take possession from 4pm on the day of arrival and are expected to vacate the property by 10 am on the morning of return. This allows time for our maid service to make the villas ready for our next quests. It is very important to note that only persons identified on the booking form are permitted to stay at the property. The party leader agrees NOT to sub-let, share or assign the property to any persons not authorised by the owner. Please ensure that we are notified of any changes to the original booking, as unauthorised persons staying at the villa will cause the whole party to be excluded from the property without refund. Pets are not permitted unless specifically stated.

CLEANING: It is the responsibility of the guest to leave the premises in the condition they found it and to clean the gîte prior to their departure. If the owner deems a clean necessary, a charge of €75 will be deducted from the security bond.

LIABILITY: The owner's and the owner's agents do not accept liability for any injury howsoever caused as a result of the use of the gîte and its facilities. Guests are specifically requested not to allow unsupervised children.

NEIGHBOURLY CONDUCT: Whilst on holiday, you will be staying in a privately owned home on a private residential estate. Please ensure that you act in a neighbourly and courteous manner towards your neighbours, who will most likely NOT be on holiday. Whilst we do not wish to curtail your enjoyment in any way, we do request that noise be kept to a minimum during early mornings and late evenings. Excessive noise will almost certainly lead to a visit from the local security officer and could even lead to your party being excluded from the property without refund.

COMPLAINTS: If you are unhappy or unsure of any aspect of your booking, please contact [Le French Gite.co.uk](http://LeFrenchGite.co.uk) before you travel. It is our responsibility to ensure that you are completely satisfied with your arrangements. All Complaints or enquiries concerning your holiday accommodation **MUST** always be brought to the attention of the Owner.

WEATHER: Please note [Le French Gite.co.uk](http://LeFrenchGite.co.uk), its agents, servants, managers or associates are NOT responsible for the weather.

ACCURACY: Property details contained on our web site together with room sizes photographs and approximate driving distances to local landmarks have been supplied by reputable agent. Whilst [Le French Gite.co.uk](http://LeFrenchGite.co.uk) is assured that these are correct, neither [Le French Gite.co.uk](http://LeFrenchGite.co.uk), its Agents nor are Servants responsible for the accuracy of these descriptions.

If you are unclear or unsure of any of these terms and conditions and require further explanation, please telephone [Le French Gite.co.uk](http://LeFrenchGite.co.uk) on +44 1455 447009. Alternatively, you can e-mail us at the address below.

Info@lefrenchgite.co.uk

